

Abbreviations

ADAPT	Action for Downturn Alleviation of Profit in Turbulent Times	CSI	Community / Customer Satisfaction Index
AGM	Annual General Body Meeting	CSPI	Corporate Sustainability Protocol Index
AIChE	The American Institute of Chemical Engineers	CSSGM	Corporate Sustainability Steering Group Meeting
AMAI	Alkali Manufacturers' Association of India	DAP	Di-Ammonium Phosphate
AMT	Achievement Motivation Training	EGA	Employee Growth Scheme
APC	Apex Policy Committee	EIA	Environmental Impact Assessment
AQC	Apex Quality Council	EPM	Enterprise Process model
BCSD	Business Council for Sustainable Development	EMP	Environment Management Programme
BELP	Business Excellence Leaders Program	ESF	Effluent Solid Filterate
BPO	Business Process Outsourcing	EXCOM	Executive Committee
BSC	Balance Score Card	FAC	First Aid Case
BSC	British Safety Council	FAI	Fertilizer Association of India
CAT	Centre for Agriculture & Technology	FICCI	Federation of Indian Chambers of Commerce and Industry
CCS	Customer Care System	GET	Graduate Engineer Trainee
CDM	Clean Development Mechanism	GHG	Greenhouse Gas
CDP	Carbon Disclosure Project	GRI	Global Reporting Initiative
CFA	Carry Forward Agency	GRIMCO	Gujarat Rural Industries Marketing Cooperative
CFT	Cross Functional Team	HACCP	Hazard Analysis Critical Control Points
CII	Confederation of Indian Industry	HAZOP	Hazard and Operability Study
CO²e	Carbon Dioxide Equivalent	HDPE	High Density Poly Ethylene
CoP	Community of Practices	HIRA	Hazard Identification and Risk Analysis
CoRE	Corporate Roundtable on Development of Strategies for the Environment and Sustainable Development	IC	Innovation Centre
CPB	Consumer Products Business	ICRISAT	International Crop Research Institute for Semi Arid Tropics
CRDP	Customer Relationship Development Program	IFA	International Fertilizer Industry Association
CRS	Crushed Refined Soda	IGNOU	Indira Gandhi National Open University
CTC	Carbon Tetra Chloride	ILO	International Labor Organization
CS	Corporate Sustainability	ISO	International Organization for Standardization
		JMC	Joint Management-Worker Health & Safety Committee

KAM	Key Account Management	SDM	Strategy Deployment Mechanism
KSS	Knowledge Sharing Sessions	SDP	Supervisor Development Program
LCA	Life Cycle Assessment	SDTT	Sir Dorabji Tata Trust
LTIR	Lost Time Injury (Frequency) Rate	SHE	Safety, Health and Environment
LTS	Long Term Settlement	Sp.	Specific
LTSP	Long Term Strategic Plan	SPCB	State Pollution Control Board
LWC	Lost Work Day Case	SPL	Standard Performance Level
MBE	Management of Business Ethics	SPM	Suspended Particulate Matter
MDP	Management Development Program	SRM	Supply chain relationship Management
MNP	Marine National Park	SRTT	Sir Ratan Tata Trust
MT	Metric Tonne	SS	Support Services
MT	Management Trainee	SSP	Single Super Phosphate
MTC	Medical Treatment Case	SSERC	Sweet Sorghum Ethanol Research Consortium
NABARD	National Bank for Agriculture & Rural Development	STPP	Sodium Tri-Poly Phosphate
NFC	Neutral Filter Cake	TBEM	Tata Business Excellence Model
NGO	Non Government Organization	TCOC	Tata Code of Conduct
OD	Ozone Depletion	TCSR	Tata Chemicals Society for Rural Development
ODS	Ozone Depleting Substances	TERI	The Energy Research Institute
ODSE	Other Directly Supervised Employees	TJ	Terra Joule
OHI	Occupational Health Index	TKN	Total Kjeldhal Nitrogen
OHSAS	Occupational Health and Safety Advisory Services	TLP	Tata Leadership Practices
PIPE	Personal and Inter Personal Effectiveness	TQMS	Tata Quality Management Services
PF	Pulmonary Function	TRIR	Total Recordable Injury (Frequency) Rate
PFI	Population Foundation of India	TSDF	Treatment, Storage & Disposal Facility
PHE	Public Health Engineering	UN	United Nations
PSI	Professional Service Industries Inc	UNFCCC	United Nations Framework Convention on Climate Change
QFD	Quality Function Deployment	UNGC	United Nations Global Compact
RC	Responsible Care	VDU	Visual Display Unit
RCA	Root Cause Analysis	VFD	Variable Frequency Drive
RWC	Restricted Work Case	VOC	Voice of Customer
SAM	Soda Ash, Magadi	WASMO	Water and Sanitation Management Organization
SBU	Strategic Business Unit	YOY	Year on Year