



QUALITY POLICY

POLICY STATEMENT

Tata Chemicals Magadi Limited is committed to be a world class leader in the manufacture and supply of Soda ash, Crushed Refined Soda (CRS), Industrial and Cattle salt and other related products that enhance the quality of human life.

All of us at TCML shall contribute to this achievement through customer focus, a process-based approach, continuous improvement and participation by everyone

POLICY OBJECTIVES

The overall objective of this quality policy is to ensure continuing suitability, adequacy and effectiveness of the Quality Management System and to ensure that it is aligned with the strategic direction of Tata Chemicals Magadi.

The specific objectives of this policy shall be to;

- i. Establish measurable quality objectives at all relevant functions and levels of the organization.
- ii. To consistently provide products and services in a manner which will satisfy Client requirements in all respects
- iii. Manage our business to achieve continuous performance improvement through a combination of motivated people, improved technology and proven business practices
- iv. Develop a customer-focused culture and commitment to quality excellence.
- v. Undertake period measurements and review of performance.

POLICY IMPLEMENTATION

The policy objectives shall be achieved by;

- i. Implementing the requirements stated in the ISO 9001:2015 quality management standard.
- ii. Conform to legal and statutory requirements
- iii. Listen to our customers in order to understand their needs, and promptly implement sustainable improvements in our operations based on these needs.
- iv. Recruit, motivate and retain competent and empowered people who are committed to a culture of superior performance, excellence and continuous improvement
- v. To maintain documented information as objective evidence to demonstrate compliance with the Quality Management System.
- vi. Continuously working with our interested parties to meet their requirements through mutually beneficial partnerships.
- vii. Employ Best practices such as Lean Six sigma in continual improvement of processes.

This quality policy shall be periodically reviewed for relevance in a dynamic business and operating environment.

Approved by:

Subodh Srivastav
Managing Director & CEO

Date: OCT 2020